

Provider Agreement Attachment A

Aide Assisted Transportation

Provision of the door-to-door transportation service with aide accompaniment to enable consumers to access community services, activities, and resources. Aide Assisted Transportation is a service designed to provide consumers with the transportation and accompaniment by a Companion, Homemaker, Personal Care Aide, Home Health Aide, and/or Supportive Home Care Aide (based on need as determined through assessment & service planning) throughout the entire trip while maintaining functional independence, providing opportunity for community engagement, reducing social isolation, and promoting safety.

Consumers may not receive duplicative services from Aide Assisted Transportation, the MassHealth State Plan Medical Transportation, a Transportation service, or other services at time-of-service provision. The person-centered planning process assures that this service is meeting the consumer's goals, and that there is no duplication among them, or with MassHealth state plan services.

Potential providers of Aide Assisted Transportation must comply with insurance/regulations/monitoring guidelines specified within EOE standards.

The negotiated reimbursement rate for Aide Assisted Transportation includes both,

- The rate for the appropriate level of service accompanying aide (Companion, Homemaker, Personal Care aide, Home Health aide, and Supportive Home Care aide) and
- The expense for transportation

Other transportation services available offer a pickup and drop off system, whereas Aide Assisted Transportation includes

- The pickup and drop off
- Transportation to and from location
- Aide supervision, assistance, and care
- Consumer & aide engagement throughout their time at the destination

Aide Assisted Transportation is a distinct service with a distinct cost and is authorized as time spent from the point of contact with the consumer (pickup), time spent with the consumer while out in the community (consumer's destination), to the time the consumer returns to their residence (drop off).