

Electronic Visit Verification (EVV) for Provider Organizations That Contract with ASAPs

Provider organizations must comply with EVV requirements if they have contracts with Aging Services Access Points (ASAPs) and deliver personal care, home health aide services, supportive home care aide services, homemaking, companion services, complex care training and oversight, or home safety/independence evaluation services to people who have MassHealth or are in the State Home Care Program. (EVV is not required for Council on Aging programs that only offer companion services.) Other provider organizations that deliver personal care services may also have EVV requirements; please refer to the provider descriptions from the [main EVV web page](#) to learn about those requirements.

Options for EVV Compliance

The EOHHS EVV Solution is an open model. That means providers can use their own EVV system and send their EVV-related data to the EVV data aggregator (the database that holds EVV information), or they can use the state's EVV system. EOHHS refers to providers' own EVV systems as Alt-EVV systems.

All visits, whether verified in the state's EVV system or a provider's, will be sent to the EVV data aggregator. If a provider chooses to use an Alt-EVV system, they will still be required to provide all six elements of the Centers for Medicare & Medicaid Services (CMS) EVV requirements:

1. Members who receive services
2. Provider employees who provide services
3. Specific services provided
4. Service locations
5. Service dates
6. Beginning and end times of service

ASAP Contracted providers may fulfill EVV requirements by:

- Purchasing their own EVV system and sending data daily to EOHHS's data aggregator
- or***
- Using the state EVV system from Sandata Technologies

EVV Resources & Links

[Learn about Electronic Visit Verification](#)

[Massachusetts Service Code Listing](#)