Attachment A

Complex Care Training and Oversight

Complex Care Training and Oversight (formerly Skilled Nursing) is a periodic, episodic service that includes Medication Management (e.g., filling medication cassettes, etc.) as well as development and ongoing management and evaluation of the consumer's Home Health Aide Plan of Care, for purposes of monitoring the consumer's underlying conditions or complications to ensure the unskilled care is successfully addressing the consumer's needs. Medication management is appropriate when the need is unable to be met by MassHealth State Plan Services.

Complex Care Training and Oversight services must be performed by a Registered Nurse, or a Licensed Practical Nurse under the supervision of a Registered Nurse. All nurses must have a valid Massachusetts license. Agencies that provide Complex Care Training and Oversight services under the Waiver do not need to meet the requirements for participation in Medicare, as provided in 42 CFR §489.28.